

BOOKING FORM

This form must be filled out, signed and returned by mail, fax or e-mail to our offices to join any of our tours. Deposits / payments must also be included or sent within 14 days.

ALL CORRESPONDENCE WILL BE SENT TO THIS PERSON

TITLE : CHRISTIAN (FIRST NAME).....

SURNAME / FAMILY NAME : AGE :

ADDRESS :

TOWN / CITY :

COUNTY / STATE :

POSTAL/ ZIP CODE :..... COUNTRY :

TEL NO : DAY - EVENING

including international code

FAX NO : DAY -EVENING

including international code

E-MAIL ADDRESS :

YOUR LANGUAGE : FIRST :.....

SECOND (IF ANY).....

ADDITIONAL CLIENTS WHO WILL BE TRAVELLING

TITLE	INITIALS	FULL NAME	AGE

ACCOMMODATION

SHARING TWIN : SINGLE :

If single, do you wish to share with another person of same sex to avoid supplement.

YES / NO

Private Parlour Car

Give number of berths required

Please advise us in writing if vegetarian, special dietary requests or of any disabilities needing wheelchair

Insurance - we strongly advise that you have full travel insurance. If you have insurance give details and expiry date :

Name of company..... Expiry Date :

If you wish to purchase insurance we recommend using one of our partners, whilst booking your flights, visas, etc

Our Partners in U.K.

Poltours Travel Agency (Barbara)
(not packages)
20 The Avenue, London. W13 8PH
Tel: 020 8810 5625 Fax: 020 8810 6949
Website: www.poltours.co.uk

Ukrainian Travel (Paul)
Falcon House, Victoria Street, Chadderton,
Oldham. OL9 0HB
Tel: 0161 652 5050
Website: www.ukraine.co.uk

Our Partners in U.S.A.

Tatry Travel Services (Helena)
P.O.Box 221, Newtown, PA 19840-2221, U.S.A.
Tel: 1-215-579-0852 Fax: 1-215-579-7863
Website: www.tatry.com

Global Travel & Communications Inc (Janine)
125 St Paul's Blvd, Suite 302, Norfolk, VA
23454
Tel: 888-407-1800 Fax: 757-622-4693
Website: www.travel-ims.com

Payments for land based arrangements :

- Can in the Uk be made with a personal cheque.
- International Money Order
- USA/Canada/Others - by direct bank wire transfer in GBP, USD, Euro, Jap Yen to :
HSBC Kidderminster U.K.
Sort Code 40-26-08 - Acc No. 11506064
Payable to East Europe railtours Ltd.
- If purchasing a package from one of our partners, payment in any of the above or by credit cards approved by them.

Note : The 5% reduction for early booking / payment applies only to land based arrangements and for payments direct to the offices of East Europe Railtours Ltd. It does not apply with any of our partners. Corporate and Party Bookings - please contact East Europe Railtours office before sending the form.

Flights and Visas :

We recommend using one of our partners listed at the end of this form. They can offer very good rates and have an intimate knowledge of the countries to be visited. They will also book for extra hotels, extended stays, etc. if you wish.

This section is for clients booking Steam Driving Holidays only.

- Have you had previous driving experience ?
YES / NO

If yes, please give details

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.....

- Are you in good health ?
YES / NO

If no please give details

.....
.....

- Do you suffer from any disabilities ?
YES / NO

If yes please give details

.....
.....

- Do you suffer from colour blindness ?
YES / NO

If yes please give details

.....
.....

Note : Special diets or food are unlikely to be able to be catered for on driving holidays.

All Clients

I agree that I have read this form and conditions of travel (in brochure or on website) and understand them. Also that all details on this form are correct.

Signature :

Date :

Print :

BOOKING TERMS AND CONDITIONS

- All bookings are made with East Europe Rail Tours Ltd (hereinafter referred to as "The Company") and are subject to its conditions. No contract exists until The Company has received a booking form, accompanied by the appropriate deposit.
- The individual booking the tour/representative of a tour party/booking agent (hereinafter referred to as "The Client") warrants that he/she has the authority to complete and despatch the booking form on behalf of the party who shall be bound by the terms of these conditions. The deposit paid will be considered as part payment of the holding cost, which is payable at least six weeks prior to departure.
- The Company reserves the right to:
 - cancel a booking up to the time when the final balance becomes due, or at any time in force majeure circumstances. In such a case The Company will refund all monies received from the client (less expenses) and shall be under no further liability.
 - place The Client, where force majeure circumstances make it necessary, in hotels or trains different from, but of the same standard as, those mentioned in the itinerary, booking form or confirmation. This applies to a situation where The Client has already left for the country of destination. Otherwise, The Client will be offered alternative travel/accommodation arrangements or a full refund of all money paid (less expenses).
- Compensation will not be payable if The Company is forced to cancel or in any way change The Client's holiday due to war, threat of war, riot, civil strife, industrial dispute, terrorist activity, natural or nuclear disaster, fire or circumstances amounting to force majeure beyond the control of The Company. In addition, The Company will not be liable for any losses or additional expenses due to the aforementioned risks.
- The Company limits liability with regard to air, sea, rail carriers and the provision of accommodation to the extent of the relevant international conventions.
- Any contract of carriage by rail, air or sea shall be subject to the General Conditions of Contract according to which tickets are issued.
- The Company shall not be held liable for any costs, losses or inconvenience should disruption to its schedule be caused by the late arrival or cancellation of any form of transport (air, sea, rail, land) which is outside the sphere of its control. However, in such circumstances all help will be given to clients affected through no fault of their own to enable them to join the tour party.
- If The Client is prevented from travelling on any transport because, in the opinion of a person in authority (police, security, driver, pilot or captain) they appear to be intoxicated by alcohol or under the influence of drugs, or carrying an offensive weapon, The Company's responsibility for The Client's journey ceases. Full cancellation charges will then apply and no refunds will be possible. The Company will be under no obligation whatsoever for compensation or for any further costs The Client may incur.
- The Company reserves the right to refuse a tour booking from anyone if it believes that the participation of that person might jeopardise:
 - their own safety or the safety of others.
 - the enjoyment of the tour by other passengers;
 - the reputation of The Company.Furthermore, anyone who wilfully acts in a way to cause such jeopardy on a tour may, in serious cases, be considered by The Company to have given notice that their participation in the tour is ended and will leave at the earliest convenience. The Company will be under no obligation whatsoever for compensation or costs under these circumstances.
- The company advises the client to use one of our partners for flights, visas, insurance, complete packages or extra services. The flight elements will be bonded under the partners own bonded schemes (ATOL, ABTA, IATA or similar). A contract will exist between the client and the partner once they issue a confirmation invoice. East Europe Rail Tours Ltd cannot accept any liability for any problem incurred with a partner. Partners are listed below and on the Booking Section and Flights and Visas (website only). These may change or be added to from time to time.
- In accordance with "The Package Travel, Package Holidays and Package Tours Regulations 1992", all passengers booking a "package" with The Company are fully protected for their initial deposit and subsequently for the balance of all monies paid to The Company if there should be curtailment or cancellation of The Client's arrangements due to the insolvency of The Company.
- All seating/sleeping areas on transport chartered or operated by The Company (trains, buses, taxis, trams) are designated as non-smoking areas, irrespective of whether notices in such vehicles support this position. On trains smoking is usually permitted in corridor areas which are segregated from seating areas, or vestibule ends. Clients hiring a Parlour Car may receive dispensation to smoke in all areas of accommodation designated for their sole use.
- Clients should note that, when travelling abroad, safety standards and regulations conforming to local laws could be less or more stringent than those to which they are accustomed. It is The Client's responsibility to check aspects that may concern them to satisfy themselves that their requirements are met.
- The company accepts no responsibility for the validity of Clients' passports or visas, or for the refusal of visas by the issuing authorities. It should be noted that those wishing to enter Poland must have at least six months validity remaining on their passport.
- The Laws of England shall apply in all respects and English Courts of Law shall have sole jurisdiction.
- Insurance will be added to all accounts unless The Client specifically states that they have made their own arrangements, details of which must be given at the time of booking.
- The websites, brochures, leaflets or any other relevant literature are issued on the sole responsibility of The Company. They are not issued on behalf of, or do not commit, any airline described therein which is used on The Company's tours.

CHANGES AND CANCELLATIONS

- Cancellation charges before departure are as follows:

Up to 64 days before departure	loss of deposit only, plus costs
63-28 days before departure	40%
27-15 days before departure	60%
14-0 days before departure	100%

(Cancellation charges are shown as a percentage of the price of the cancelled holiday.)
- In the event of The Client wishing to transfer or alter their arrangements, this can be effected upon payment of £40 GBP per person, providing at least sixty days notice is given and provided that accommodation and transport facilities are available at the time of request. Any later alterations are only at the discretion of The Company and will incur further charges. No guarantee can be given that any transfers or alterations are possible, but The Company will do its best accommodate the client.

COMPLAINTS

In the event of a complaint, The Client should advise their tour courier in writing during the holiday. The courier is there to help and may well be able to settle the problem to the Client's satisfaction immediately. Should The Client remain dissatisfied they should write to The Company, giving full details (including their holiday reference number), within 28 days of the completion of their holiday.

SURCHARGES

- The tour details will nominate the exchange rate and currency on which the prices for the tours are based. For each 5% difference in the exchange rate, The Company reserves the right to decrease/increase the price of the tour. Any changes will be notified in advance to The Client.
- The prices of the tours are also subject to surcharges on the following items:
 - * Government action, aircraft fuel, overflying charges, security,
 - * Airport increases in landing fees and scheduled air fares

These are normally absorbed into the cost of your holiday. If, however, there is a substantial increase in any of these charges which entails a rise of more than 10% on The Client's holiday price, they will be entitled to cancel their holiday with a full refund, except for administrative charges, holiday insurance premium (where applicable) and any amendment charges.